

Santander home insurance



Thatch questionnaire

Please complete in BLOCK CAPITALS and in black ink, ticking boxes where appropriate.

Santander is able to provide literature in alternative formats. The formats available are: large print, Braille, audio tape and PC disk. If you would like to register to receive correspondence in an alternative format please give us a call and ask for a 'Preferred Communication Request' form.

Office use only

Branch adviser name

Quote/Policy number

Branch name and number

Case ID

To be completed and read in conjunction with your application for insurance

Important notes

- Please keep a record (including copies of letters) of all information supplied to us for the purposes of entering into this household insurance contract.
- This questionnaire will help us collect information about your home. You may be required to provide additional information at your own expense.
- All material facts must be disclosed. Failure to do so could invalidate the policy. A material fact is one which is likely to influence an insurer in the acceptance and assessment of this questionnaire, e.g. intended change to the type of heating used at the property.
- If you are in any doubt as to whether a fact is material then it should be disclosed to the insurer. If any changes in circumstances arise during the period of insurance, then you have a duty to advise us of these changes in accordance with the general terms of the policy.
- Please complete this questionnaire and return it to the underwriters by post to the following address: Technical Referral Unit, 1st Floor AH B1 40, Santander House, Nelson Street, Bradford BD1 5AN or fax it to: 01274 368196.

1 Your details

First applicant

Mr Mrs Ms Miss

Other

Name(s) in full

Address

 Postcode

Address of property to be insured if different from the above address

 Postcode

Second applicant

Mr Mrs Ms Miss

Other

Name(s) in full

Address

 Postcode

Please answer the following questions in respect of the property to be insured and give full details where required (on a separate sheet if necessary).

2 Property type

Please state whether the property is:

Detached Semi-detached

End terrace Mid-terrace

Other

3 The roof

a) What roofing material has been used on the property?

Water reed/Norfolk reed Combined wheat/ Devon reed
 Long straw
 Other (provide details)

If any recommendations have not been completed, what is still outstanding, and why?

b) When was the roof last inspected by a professional thatcher?

Date

d) When was the roof last re-thatched?

Date

c) Has all recommended work been completed?

Yes No
 No work recommended

e) When was the ridge last renewed?

Date

f) What is the approximate depth of the thatch?

Less than one metre Between one metre and two metres
 Greater than two metres

4 Heating and chimneys

a) Are chimneys ever used?

Yes No

If Yes, how many chimneys are used?

1 2 3 or more

c) Is the chimney lined?

Yes No

If Yes, when was the lining last inspected/replaced?

Date

b) Is the property heated by:

Central heating Open fires

Solid fuel stoves

If open fires or solid fuel stoves, has the chimney been swept in the last 12 months?

Yes No

d) What height is the chimney above the ridge?

Less than one metre Between one metre and two metres

Greater than two metres

e) Do you have spark arrestors fitted to the chimney(s)?

Yes No

5 Precautions

a) What fire precautions does the property benefit from?

Fire alarm linked to a monitoring station
 Fire extinguishers – please advise type/where kept
 Fire blanket in kitchen
 Fire barriers fitted beneath thatch
 Other (please provide details on a separate sheet)

d) Has a NICEIC qualified electrician checked the electrical wiring within the last 10 years?

Yes No

e) If Yes to (d) above, was all recommended work completed?

Yes No

No work recommended

If any recommendations have not been completed, what is still outstanding, and why?

b) How many miles is the property from the nearest fire station

Less than 5 miles Between 5 miles and 10 miles

Greater than 10 miles

c) Is the property connected to the mains water supply?

Yes No

First applicant's signature

Date

Second applicant's signature (if applicable)

Date